Roy Giampoli

| From: | Concierge . [concierge@palacionazarenas.com] |
|----------|---|
| Sent: | Friday, May 10, 2013 7:50 AM |
| То: | roy@roydeb.com |
| Subject: | Re: Contact Us (Palacio Nazarenas): Mr Roy Giampoli |

Dear Mr. Giampoli,

I hope this e-mail finds you well, thank you for your preference with Orient Express properties. I would like to confirm with you the dinner reservation that you requested to us for May 30th at 8:00 pm for 7 people if the people have some food restriction please, provide me the infirmation to let the kitchen staff have knowledge what they have to cook or if the dinner is for a special ocasion or aniversary, because we would like to do that your experience at Senzo will be unforgetable

If would is there anything else I can do for you, please do not hesitate contact me.

Sincerely yours, Jhonathan Presa, Concierge - Conserje

Concierge-Conserje

PALACIO NAZARENAS T: + 51 84 582222 Anexo 707 rpm #955-853956 orient-express.com Palacio Nazarenas - Peru OEH S.A. Calle Palacio , Plazoleta Nazarenas - Cusco, Perú



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2013/5/9 <<u>roy@roydeb.com</u>> TO: <u>insider@palacionazarenas.com</u>

Mr Roy Giampoli has just submitted a contact us form on an Orient-Express hotel microsite (Palacio Nazarenas). You are listed as a recipient for these messages.

Customer: Mr Roy Giampoli Email: <u>roy@roydeb.com</u> Country: US

Telephone: +1 847.341.8162

MESSAGE

I would like to make a dinner reservation at Senzo for 30-May at 20:00 for a party of 7 guests. My group will be arriving at your hotel on 29-May.

Thank you,

Roy Giampoli

If you experience any difficulty, please contact Orient-Express at <u>help@orient-express.com</u>

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